

# Elevating Meaningful Community Through Quality Improvement: Moving the Needle for Positive Health Outcomes



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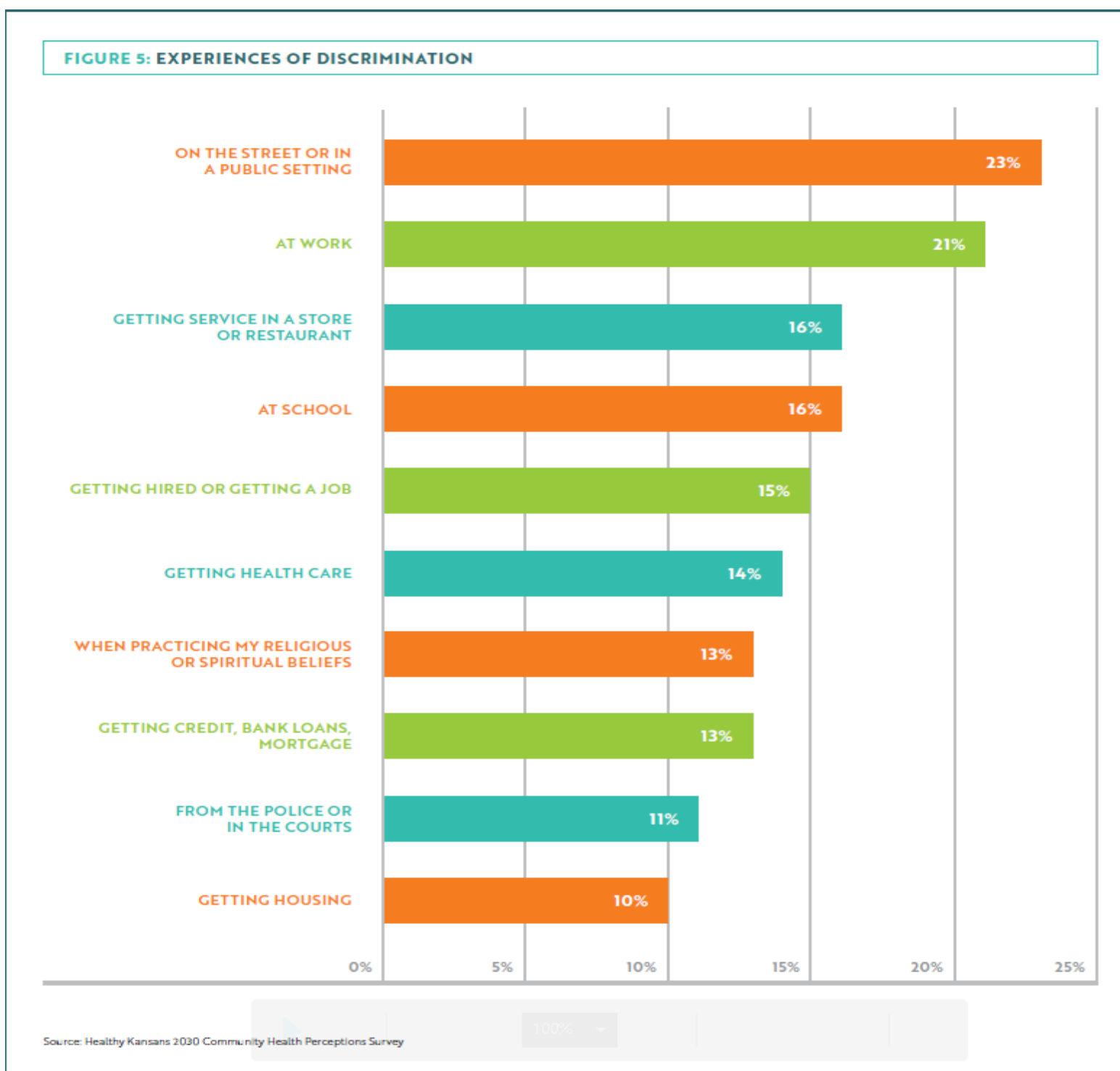
## Issue

The HK2030 State Health Assessment reveals that health experiences in Kansas vary based on location, daily activities, and healthcare access. Data from the 2020 Census and Kansas Health Matters inform this assessment.

Quantitative research categorizes data for analysis, allowing comparisons but potentially masking differences. Data limitations, particularly for groups like LGBTQIA2S+ and people with disabilities, complicate understanding their health and barriers.

Inclusive health planning with diverse perspectives is vital for positive outcomes.

The HK 2030 Community Health Perceptions Survey asked about discrimination experiences, with 40% of respondents reporting discrimination.

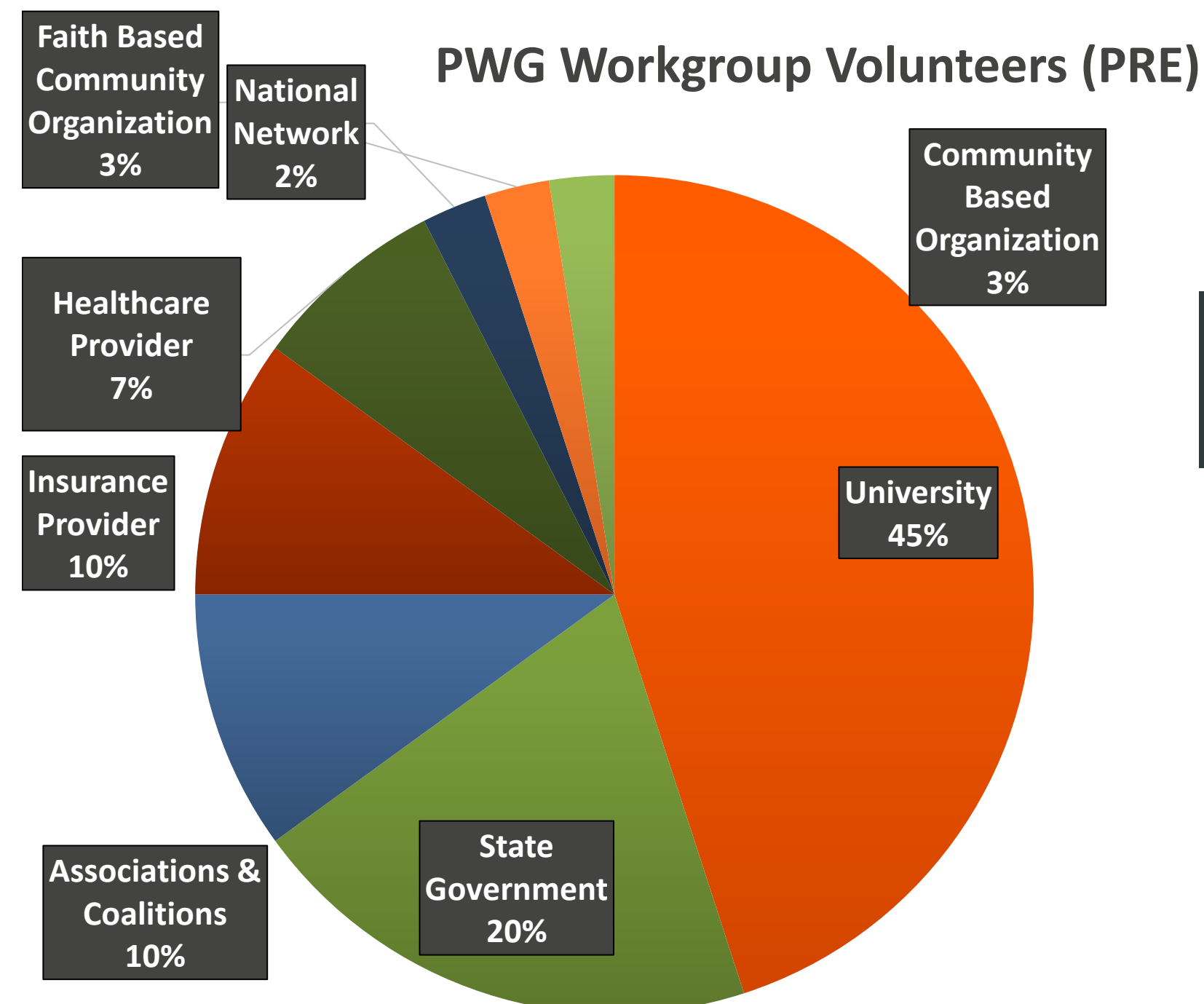


## Project

KDHE recognized the need for improved community engagement and feedback in their State Health Improvement Planning, driven by feedback from focus groups, surveys, and stakeholder interviews. This feedback highlighted communication deficiencies, especially compared to previous initiatives like Healthy Kansans 2020.

To address these issues, KDHE's Office of the Secretary (OOS) Center for Performance Management (CPM) Team formulated an aim statement targeting enhancements by August 2022, including expanding partnerships by 25%, completing specific assessments, introducing a feedback survey, and updating the department's website with relevant health information.

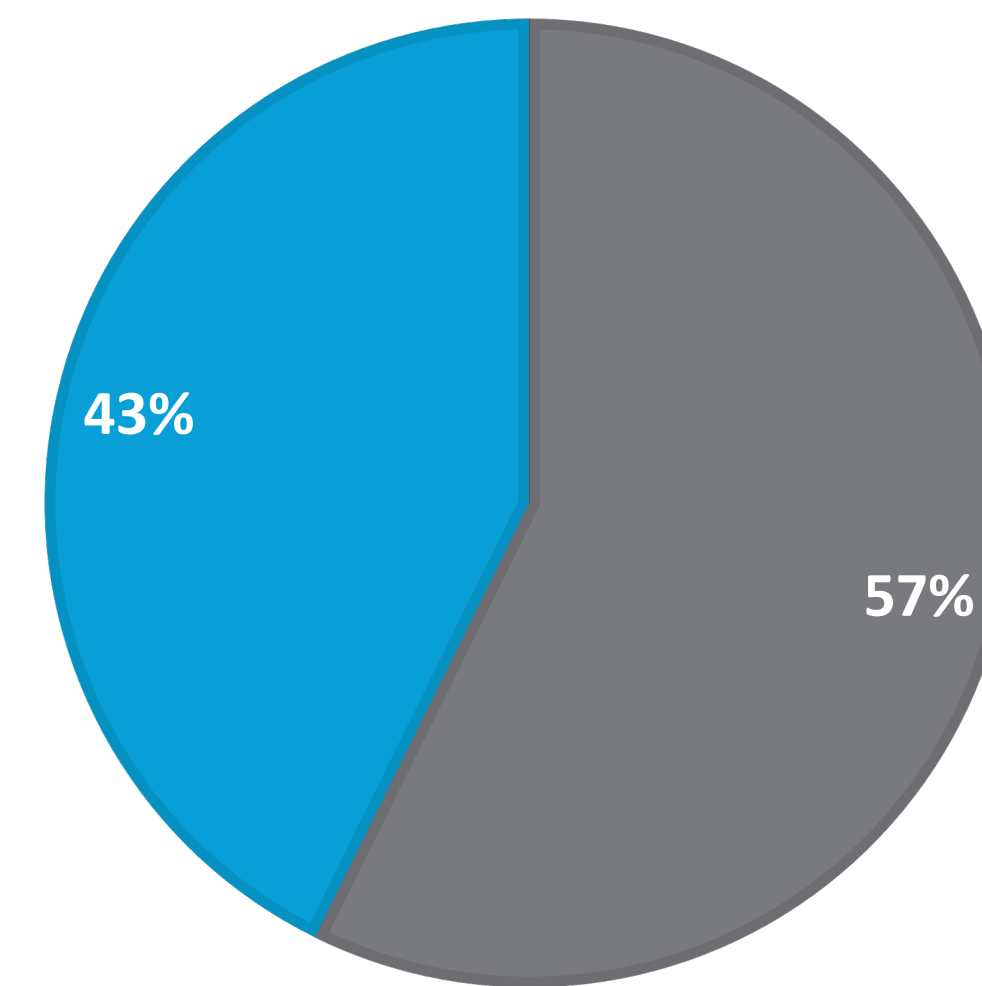
The diagram below illustrates the level of volunteer sector participation within the Healthy Kansans 2030 Priority Workgroup (PWG) before initiating this Quality Improvement (QI) project.



## Results

### HEALTHY KANSANS IMPLEMENTATION PARTNERS

■ Healthy Kansans 2030 Unique Partners  
■ Healthy Kansans 2020 Unique Partners



KDHE's CPM Team utilized various quality improvement (QI) tools like brainstorming, logic modeling, interrelationship analysis, and surveys to enhance feedback mechanisms for Healthy Kansans 2030 (HK 2030), guided by the principle of "nothing about me without me."

These efforts resulted in significant actions, including:

- Brainstorming sessions to generate ideas for a feedback survey.
- Utilizing a logic model to visually represent resource relationships within HK 2030.
- Establishing a dedicated email for community inquiries, revamping the HK 2030 webpage, and launching an anonymous survey to gather community input.

Furthermore, KDHE prioritized inclusivity by involving faith-based institutions, tribes, tribal service organizations, and increasing representation from health providers, insurance providers, and community-based organizations. Distribution of represented sectors also improved.

## Lessons Learned

- Placing community engagement at the core of Healthy Kansans 2030 is vital for building partnerships, enhancing understanding, and reducing health disparities. It's an ongoing, purposeful process that requires dedication and inclusivity.
- Maintaining momentum is a challenge, so establishing and continually refining metrics is crucial for progress and accountability.
- To achieve Healthy Kansans 2030 goals, a fundamental shift in the health narrative is needed. This shift should focus on opportunities and understanding how social determinants of health, disparities, and inequities affect community health outcomes.

## Organization Information

KDHE aims to enhance the health and environment of all Kansans.

The Center for Performance Management (CPM) at KDHE strives for high performance and continuous quality improvement. It involves staff, governing bodies, external partners, and communities to improve programs using data, budgeting, and monitoring. KDHE takes responsibility for achieving meaningful results through performance management.

## Contact

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