

Eighth Annual
**Summit
on Quality**

May 6, 2016

Hyatt Regency Wichita
400 W. Waterman St.
Wichita, KS

Presented by



In partnership with

Kansas Medical Society and Kansas Hospital Association

Agenda

8:00 a.m. Registration, Continental Breakfast, Poster Presentations and Exhibitors

9:00 a.m. Opening Comments

9:15 a.m. **The Conversation: A Revolutionary Plan for End-of-Life Care**



Angelo Volandes, MD, MPH, co-founder and president, ACP Decisions

How do you want to live? It's a question that—when posed to the seriously ill—will change the face of modern medicine, and do so compassionately. Angelo Volandes, MD, offers a solution that is medicine's oldest and least technological tool: talking. If doctors explain options—including the choice to forego countless medical interventions that are often of little benefit in patients with advanced illness—then patients can tell doctors how they wish to spend the remainder of their lives. Volandes is a faculty member in the General Medicine Unit, Massachusetts General Hospital and Assistant Professor of Medicine at Harvard Medical School.

Learning objectives: Participants will be able to identify what patients and families want during the end-of-life experience and what they might need; and discuss the barriers that prevent the utilization of these supports.

10:30 a.m. Break and Poster Presentations

10:45 a.m. Breakout Sessions

Effective Management of Substance Use Disorder Patients in an Emergency Department Setting - Stormont Vail Health and Central Kansas Foundation

Stormont Vail Health and Central Kansas Foundation collaborated to reduce emergency department recidivism for patients with substance use disorders. A strategic, brief intervention and referral to treatment model produced effective interventions in the ED. Reduced recidivism, improved engagement and identification of persons at risk of substance misuse were accomplished.

Learning objectives: Participants will be able identify evidence-based practices proven to reduce ED recidivism for substance abusing patients and design specific data sets and outcomes which will assist in resource allocation and facilitate effective implementation.

Rural Health Care Delivery: Are We Asking the Right Questions?- Kearny County Hospital

Last fall, Kearny County Hospital began its journey toward improved patient outcomes by conducting a survey of every patient who presented to the ER for a non-emergent reason. In this session, Benjamin Anderson will use those results to highlight the current barriers to improved outcomes in southwest Kansas and plans for a healthier rural community.

Learning objectives: Participants will be able identify effective and appropriate outcome measures for rural health care delivery systems and identify ways to engage current and potential patients and other stakeholders to help determine meaningful outcomes.

Operation Sepsis - Wesley Healthcare

Learn from Wesley Healthcare's sepsis quality improvement leaders on their sepsis champion program, sepsis alert process and how you can implement these best practice interventions in your facility. Wesley Healthcare will provide data on how implementing these processes reduced mortality rates.

Learning objectives: Participants will be able to discuss the concept of the sepsis champion; describe the role of the sepsis champion and how it relates to implementing best practice; and illustrate how it can be adapted to the smaller hospital setting.

Facility and Staff Culture: Achieving Interdisciplinary Communication -

Paige Hector, Paige Ahead Healthcare Education & Consulting

Interdisciplinary communication is a “buzz” word but what does it really mean? Getting people to communicate and work as a team is directly correlated with strong leadership and a focus on systems and processes. This presentation addresses the challenging issues related to corporate culture while incorporating Quality Assurance and Performance Improvement elements.

Learning objectives: Participants will be able to discuss the impact of facility and staff culture on affecting change to achieve interdisciplinary communication; and review QAPI elements in a process-oriented context.

Noon **KHC Awards Luncheon:
Leadership in Quality Award sponsored by the KaMMCO Foundation**

1:00 p.m. **Breakout Sessions**

**Time is Tissue: Early Recognition and Implementation is the Key to Good Outcomes -
*Rooks County Health Center***

Rooks County Health Center's goal is to quickly assess and get patients to the right level of care so they have the best possible chance to have good outcomes. As part of the Kansas Heart and Stroke Collaborative, RCHC has improved outcomes for patients by utilizing technology, increasing communication with EMS, educating staff in new competency areas and collaborating with medical staff.

Learning objectives: Participants will be able to identify evidence-based best practices; identify procedures to train staff; identify competencies for ongoing training; and list resources needed to build an efficient team.

**Networking Hospitals and Nursing Homes for Effective Care Transitions -
*Panel Discussion led by the Kansas Foundation for Medical Care***

Teams from Ellsworth and Hutchinson will share their successful long term care and hospital collaboration models. Panelists will provide an overview of the programs and specific topics the groups work on including: transfers of patients from the hospital to skilled and long term care, antibiotic stewardship efforts, and *C.difficile* reduction efforts.

Learning objectives: Participants will be able to identify effective models to facilitate increased collaboration between hospitals and nursing homes; and describe how existing collaborative groups function.

**May the Outcomes Be Ever in Your Favor: An Innovative Approach to Fall Prevention
*The University of Kansas Hospital***

At The University of Kansas Hospital, an innovative approach was taken in an effort to reduce the occurrence of patient falls. A *Hunger Games* movie theme contest was applied to engage staff in patient safety improvements. This presentation will provide an overview of the process used and the positive impact it had on fall reduction.

Learning objectives: Participants will be able to identify the impact of patient falls on both the health care provider and the patient and illustrate how game theory can be applied to patient safety initiatives.

2:00 p.m. **Break**

2:15 p.m.



Keynote: Leading Innovation in Health Care Delivery

Chris Trimble, Dartmouth Center for Health Care Delivery Science

Contracts that reward value instead of volume are spreading. Changing incentives is only step one. The rest of the job – fixing the care – is up to innovators on the front lines. Across the country, there are tens of thousands of opportunities to build new care teams that will transform the way care is delivered. Chris Trimble will examine what it takes to succeed.

Drawing from his book, *How Physicians Can Fix Health Care: One Innovation at a Time*, and building on more than a decade of cross-industry research into the best practices for managing innovation within established organizations, Trimble will dissect the challenges faced by leaders of innovation in health care delivery and identify specific, step-by-step solutions to maximize success. Trimble is part of the faculty at the Tuck School of Business at Dartmouth and The Dartmouth Center for Health Care Delivery Science.

Learning objectives: Participants will be able to identify challenges faced by leaders of innovation in health care delivery and identify specific, step-by-step solutions to maximize success in their facility.

Hotel Accommodations

Hyatt Regency Wichita - (316) 293-1234

400 W. Waterman St.

Wichita, KS 67202

KHC Rate - \$119 plus tax

Cut-off Date - April 14, 2016

Ask for the KHC room block to receive the special rate.

Information

Who Should Attend?

The content of this program is designed to educate Kansas physicians, nurses, clinic managers, hospital CEOs, hospital senior management, quality improvement directors, risk managers, infection preventionists, long term care providers and other interested health care professionals.

Attire

Business attire is suggested for this program. Temperatures in meeting rooms are somewhat difficult to control; therefore, we recommend you dress in layers to allow for these variances.

Special Services

If you need any of the aides or services identified in the Americans with Disabilities Act, contact Chrisy Madden at (785) 233-7436.

Continuing Education

For Physicians: This activity has been planned and implemented in accordance with the Accreditation Requirements and Policies of the Kansas Medical Society through the joint providership of Stormont Vail Medical Education Services and the Kansas Healthcare Collaborative.

Stormont Vail Medical Education Services is accredited by the Kansas Medical Society to provide continuing medical education for physicians. Stormont Vail Medical Education Services designates this live activity for a maximum of **five (5) AMA PRA Category 1 Credits™**.

Physicians should claim only the credit commensurate with the extent of their participation in the activity.

For Nurses: The Kansas Hospital Association is approved as a provider of continuing nursing education by the Kansas State Board of Nursing (Provider No. LT0031-0116). This seminar is approved for a total of **5.5 contact hours** applicable for RN and LPN relicensure. Continuing nursing education certificates will be distributed to all paid attendees at the end of the seminar.

Participants are required to sign attendance rosters at the beginning of the day. A certificate of completion will be issued to participants based on documentation of actual attendance time, meeting minimum attendance requirements specific to the activity, and payment in full. If registration is not paid in full, certificate will be mailed upon receipt of payment.

Sponsors

The Kansas Healthcare Collaborative would like to thank the following gold sponsor for helping underwrite this program, allowing us to reduce the registration fee for participants.



KHC Leadership in Quality Award

The KHC Leadership in Quality Awards are presented annually to recognize leadership and innovation in quality improvement and patient safety. Award winners reflect KHC's vision for health care that is consistent with the Triple Aim of improving the health of populations, enhancing the experience of patients, and reducing the per capita cost of care. The awards are sponsored by the KaMMCO Foundation.



This material was prepared by the Great Plains Quality Innovation Network, the Medicare Quality Improvement Organization for Kansas, Nebraska, North Dakota and South Dakota, under contract with the Centers for Medicare & Medicaid Services (CMS), an agency of the U.S. Department of Health and Human Services. The content presented do not necessarily reflect CMS policy.

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Summit on Quality Registration Form

Hyatt Regency Wichita - Friday, May 6, 2016

Registration

The registration fee is \$125 per attendee and includes and is used for beverages, lunch, and snacks throughout the day.

Refund Policy (This policy applies to all cancellations received in any manner including mail, telephone or fax.) A full refund will be given for cancellations received by KHA prior to 5:00 p.m., April 29 (registrations may be transferred to another individual). No refund will be given for cancellations received after 5:00 p.m., April 29.

Two Ways to Register

Online – Credit card payment is accepted with online registration at: <https://registration.kha-net.org/>.

Mail – Registration and check to: KHA, 215 S.E. Eighth Ave., Topeka, KS 66603-3906

Check payable to Kansas Hospital Association. or email completed form with credit card info to cmadden@kha-net.org

Nurses: Please list your name as it appears on your nursing license.

Last Name: _____ First Name: _____

Title/Credentials: _____

Organization Name: _____

Organization Address: _____

City: _____ State/Zip: _____

Telephone Number: _____

Email Address: _____

Nursing License Number (**Required** for CNE certificate): _____

Please check method of payment:

Check Enclosed. (Make check payable to KHA.)

Credit Card Acct. #: _____

Visa MasterCard American Express Expiration Date: _____ Security Code: _____

**Registration Fee:
\$125 per person**

Cardholder's Signature: _____ Print Name: _____

[Click Here to Register Online](#)

Questions? Please contact Chrisy Madden at the Kansas Hospital Association,
cmadden@kha-net.org or (785) 233-7436