

REGISTRATION INFORMATION

Registration fee is : \$75 per attendee - includes beverages, lunch and snacks throughout the day. Payment can be made online via PayPal or checks should be made payable to Kansas Foundation for Medical Care. Register online at: kfm.org/qualityforum or mail payment and completed registration form to: Kansas Foundation for Medical Care, Attn: Rachel Linn, 2947 SW Wanamaker Drive, Topeka, KS 66614

Full Name: _____

Organization: _____

Address: _____

City: _____ State: _____ Zip: _____

Phone: _____ Email: _____

Breakout Session A:

- Building the Capacity for a Family Advisory Board in an Organization
- Transportable Physician Orders for Patient Preferences
- Reducing the Unnecessary Use of Antipsychotic Medication in Long Term Care Settings
- Million Hearts® Learning Collaborative on Hypertension
- Best Practices Securing ePHI
- Virtual Dementia Tour (limited spots)

Breakout Session B:

- Transitions of Care Initiative & Collaborative Preventive Health at its Best
- ACO Utilization of a New Payment System (Aledade) & Improving Access to Care (HTRC)
- The Burden of HPV-related Cancers and Practical Approaches to Improve Vaccination Outcomes in KS
- Developing a Mission-focused Culture of Performance Improvement in a Rural Healthcare Delivery System
- Virtual Dementia Tour (limited spots)

CANCELLATION POLICY

Registration closes at 4:30 pm on July 24, 2015. Registration fee less a \$25 processing fee will be refunded for cancellations received prior to 4:30 pm on July 24. After this date, registrations may be transferred to another person within the same organization. No refund will be given for cancellations received after July 24, 2015.

HOTEL INFORMATION

Quality Forum will be held at the Wichita Marriott, 9100 Corporate Hills Drive, Wichita, KS. A block of rooms have been reserved through July 9, 2015 at a special rate of \$122 per night (plus tax) for single/double rooms. Make your reservations now by calling the Wichita Marriott Reservation Department at (800) 610-0673. Reservations received after July 9, 2015 will be accepted at the best rate available at the time of reservation.

CONTINUING EDUCATION

The University of Kansas Medical Center Area Health Education Center (AHEC) will be the continuing education provider for this event. Credits will be provided for Nurses, APRNs, Physicians, Long-term Care Administrators, Registered Dietitians and Social Workers.

Additional details on page 3.

Please contact Rachel Linn at rlinn@kfm.org or (785) 273-2552 x 376 for questions.

This material was prepared by the Great Plains Quality Innovation Network, the Medicare Quality Improvement Organization for Kansas, Nebraska, North Dakota and South Dakota, under contract with the Centers for Medicare & Medicaid Services (CMS), an agency of the U.S. Department of Health and Human Services. The contents presented do not necessarily reflect CMS policy. 11SOW-GPQIN-KS-GEN-78/0515

Kansas Foundation for Medical Care
2947 SW Wanamaker Drive
Topeka, KS 66614
kfm.org

REGISTER TODAY!

Ignite Transformation!

Advancing Positive Health Outcomes
Through Quality Care

QUALITY FORUM

Friday, July 31, 2015

7:30 am - 4:00 pm

Wichita Marriott

9100 Corporate Hills Drive
Wichita, KS

Kansas Foundation for Medical Care (KFMC) hosts an annual Quality Forum, one platform used to educate healthcare providers and organizations on ways to improve the use of health information technology, promote patient safety and quality care, and advance positive health outcomes across the state of Kansas and beyond. Peers and recognized experts share new ideas, methods and best practices, and focus on the latest concepts transforming the healthcare industry.

The target audience for this conference includes physicians, nurses, administrators, managers, quality professionals, risk managers, health information managers and business professionals interested in improving healthcare quality.

At the conclusion of this program, participants will be able to identify opportunities, skills, resources and best practices for application in local communities to improve care.



AGENDA

7:30 - 8:15 Registration/Continental Breakfast

8:15 - 8:30 *Welcome*
Ken Mishler, MBA, PharmD • President & CEO
Kansas Foundation for Medical Care (KFMC)

8:30 - 9:30 *Health Literacy: A Method to Transform Our Sick Care System into a True Health Care System*
Andrew Pleasant, PhD • Senior Director for Health Literacy, Canyon Ranch Institute

9:30 - 10:30 *Transforming Culture for Better Patient Outcomes*
Alicia Cole • Patient Safety Consultant, Alliance for Safety Awareness for Patients

10:30 - 11:15 Poster Session

11:15 - 12:15 Lunch/Networking

12:15 - 1:45 **Breakout Session A** (select one)

1. *Building the Capacity for a Family Advisory Board in an Organization*
Cynthia Wheeler • Family Advisory Board, Children's Mercy Hospital
2. *Transportable Physician Orders for Patient Preferences*, Sandra Silva, JD, Center for Practical Bioethics
3. *Reducing the Unnecessary Use of Antipsychotic Medications in Long Term Care Settings*
Long Term Care Panel • Featuring KDADS & Dr. James Rider, President of Kansas Medical Directors Association
4. *Million Hearts® Learning Collaborative on Hypertension* • Chronic Disease Alliance of Kansas (CDAK)
5. *Best Practices for Securing ePHI*, Trish Harkness, CISSP • KFMC & Synovim Healthcare Solutions
6. *Virtual Dementia Tour*

1:45 - 2:00 Break

2:00 - 3:30 **Breakout Session B** (select one)

1. *Transitions of Care Initiative*, Holton County Community Hospital
It Takes a Village: Collaborative Preventive Health at its Best, Stormont-Vail Healthcare/Cotton O'Neil Clinic
2. *ACO Utilization of a New Payment System to Reward Better Care*, Mat Kendall • Vice President, Aledade
Improving Access to Care: Integrating Telehealth into Your Organization, Heartland Telehealth Resource Center
3. *The Burden of HPV-related Cancers and Practical Approaches to Improve Vaccination Outcomes in KS*
HPV Advocacy and Educational Panel • Various Organizations
4. *Developing a Mission-focused Culture of Performance Improvement in a Rural Healthcare Delivery System*
Benjamin Anderson, MBA • CEO, Kearny County Hospital
5. *Virtual Dementia Tour*

3:30 - 3:45 Break

3:45 - 4:00 *A Moral Dilemma: The Burden of Knowing*
Benjamin Anderson, MBA • CEO, Kearny County Hospital

GENERAL SESSIONS

Health Literacy: A Method to Transform Our Sick Care System into a True Health Care System • Andrew Pleasant, PhD, Canyon Ranch Institute

Andrew Pleasant, PhD will draw on direct experiences and data from his experiences in communities largely noted for low-income, low-education levels, and experiencing inequities in health. He will explain the importance of shifting the dominant paradigm from thinking of health literacy as something many individuals are lacking to embracing the concept as a powerful tool for behavior change. Participants will explore how health literacy can lead to improved health and wellbeing at the individual, family and community levels, thus reducing costs while achieving better health outcomes.

Transforming Culture for Better Patient Outcomes • Alicia Cole

In 2006, Alicia narrowly escaped a battle with sepsis and necrotizing fasciitis following a routine procedure. While bedridden and still recovering, Alicia began blogging about her experience and advocating for quality improvement in healthcare. She helped co-sponsor and lobby successfully for passage of two California laws for infection prevention education for health care workers with patient contact and public reporting of hospital infection rates. Her amazing story of survival and activism has been featured on ABC 20/20, The Doctors, CBS, Fox News and more. This year, Alicia was recognized by the Caregiver Action Network as one of "25 of the Nation's Best Practices in Patient and Family Engagement."

A Moral Dilemma: The Burden of Knowing • Benjamin Anderson, CEO, Kearny County Hospital
Benjamin delivers a powerful closing message - you have the knowledge of how to improve patient care and patient safety, how will you apply it? By providing a real-life example of an instance where the healthcare system failed a patient, he calls you to action within your organization and community.

Virtual Dementia Tour • Offered to a limited number of participants during both Breakout Sessions
The Virtual Dementia Tour is a scientifically proven method designed to increase sensitivity toward those with dementia. Step into the shoes of this degenerative disease with this simulation activity.

BREAKOUT SESSION A

1. Building the Capacity for a Family Advisory Board in an Organization • Cynthia Wheeler
Started in 2003, the Family Advisory Board (FAB) has 21 families who are primary caregivers of a child who has been cared for at Children's Mercy Hospitals and Clinics. The goals include: supporting the mission of Children's Mercy Hospitals and Clinics, promoting a relationship in which family members and professionals work together to ensure the best services to children and families, and other goals to promote positive communication strategies between family members and providers. Learn how to incorporate these tactics into your organization.

2. Transportable Physician Orders for Patient Preferences (TPOPP) • Sandra Silva, JD
TPOPP is a Kansas-Missouri Initiative sponsored by the Center for Practical Bioethics with the support of the University of Kansas Hospital and many community based organizations. The initiative is an approach to end-of-life care planning based on conversations between patients, loved ones and healthcare professionals. TPOPP is designed to ensure that seriously ill and frail patients can choose the treatments they want or do not want and that their wishes are documented and honored.

3. Reducing the Unnecessary Use of Antipsychotic Medications in Long Term Care Settings • Long Term Care Panel • Various Organizations
In the past, the use of antipsychotics was often considered an accepted practice. Now we know that these medications can be inappropriately prescribed, and in turn, dangerous. There is now a multi-dimensional national approach that includes the 3 R's: Rethink, Reconnect and Restore. Our presenters will help participants rethink approaches and stress the importance of reconnecting with residents via person-centered practices so we can restore good health and quality of life for KS residents.

4. Million Hearts® Learning Collaborative on Hypertension

Chronic Disease Alliance of Kansas (CDAK)

Million Hearts is a national initiative to prevent 1 million heart attacks and strokes by 2017. Million Hearts brings together communities, health systems, nonprofit organizations, federal agencies, and private-sector partners from across the country to help fight heart disease and stroke. Learn about the local application of this project in Douglas County.

5. Best Practices for Securing ePHI • Trish Harkness, CISSP

In the wake of significant breaches by Anthem and Premera Blue Cross, security of electronic protected health information is a hot topic. In this session, Trish will discuss options for securing ePHI within your facility and outside its walls, obtain an understanding of encryption and why it is likely to be a critical component of your security plan, and emphasize the importance of workforce education.

BREAKOUT SESSION B

1. Transitions of Care Initiative • Holton County Community Hospital
This small 12 bed rural hospital met the challenges of providing excellent transitions of care for their patients, even with their limited resources. Through various tactics, Holton County Community Hospital was able to better facilitate and sustain fulfillment of the discharge needs of all inpatients.

AND

It Takes a Village: Collaborative Preventive Health at its Best

Stormont-Vail Healthcare/Cotton O'Neil Clinic

This discussion will inform participants of the success of a nurse-run wellness clinic in promoting preventive care and includes a question and answer session. Facilitators and barriers to patient enrollment will be discussed as well as process improvement.

2. ACO Utilization of a New Payment System to Reward Better Care • Mat Kendall, Aledade
Aledade's founding team has been on the forefront of healthcare policy and technology innovation for the past two decades, bringing an insider's perspective to a complex and changing landscape. Engage with Mat and listen to his message of how the many incentive programs can be optimized to promote better care.

AND

Improving Access to Care: Integrating Telehealth into Your Organization

Heartland Telehealth Resource Center

The Heartland Telehealth Resource Center will provide information regarding integrating telemedicine into existing practices. Providers will have a chance to have their questions answered concerning technology, billing, reimbursement, and best practices.

3. The Burden of HPV-related Cancers and Practical Approaches to Improve HPV Vaccination Outcomes in Kansas • HPV Advocacy and Educational Panel - Various Organizations
If there was a vaccine for cancer, why wouldn't you give it to your patients? HPV Vaccination rates in the state of Kansas remain among the lowest in the nation. Increasing HPV coverage will reduce the occurrence of HPV-related cancers. Many Kansas preteens and teens are not receiving the recommended vaccines, putting them at risk for these cancers and other preventable illnesses. Engage with this panel and discuss the serious nature of this issue along with the steps we can take towards cancer prevention.

4. Developing a Mission-focused Culture of Performance Improvement in a Rural Healthcare Delivery System • Benjamin Anderson, CEO, Kearny County Hospital

Listen to Benjamin Anderson provide multiple true stories to make a case for a mission-focused culture of performance improvement through consideration of the four principles of biomedical ethics. In addition, he will discuss principles to apply this culture to a rural healthcare delivery system and identify barriers including the connection between domestic and international service.

Credit Statements for KFMC Quality Forum on July 31, 2015

All participants are required to complete and sign a “verification of attendance” form. After the program, a certificate of completion will be provided to activity participants based on documentation of actual attendance time.

Physicians: This activity has been planned and implemented in accordance with the Essential Areas and policies of the Accreditation Council for Continuing Medical Education through the joint providership of the University of Kansas Medical Center Office of Continuing Medical Education and Kansas Foundation for Medical Care. The University of Kansas Medical Center Office of Continuing Medical Education is accredited by the ACCME to provide continuing medical education for physicians.

The KU Medical Center Office of Continuing Medical Education designates this live activity for a maximum of 5.25 *AMA PRA Category 1 Credits*[™]. Physicians should claim only the credit commensurate with the extent of their participation in the activity.

APRNs: The University of Kansas Medical Center Area Health Education Center East, as an approved provider of continuing education by the Kansas State Board of Nursing, presents this offering for a maximum of 6.0 contact hours credit applicable for relicensure of APRNs. Kansas Provider Number LT0056-0749.

Continuing education credit will be prorated according to documented attendance.

Nurses: The University of Kansas Medical Center Area Health Education Center East, as an approved provider of continuing education by the Kansas State Board of Nursing, presents this offering for a maximum of 6.0 contact hours credit applicable for relicensure of RNs and LPNs. Kansas Provider Number LT0056-0749.

Continuing education credit will be prorated according to documented attendance.

Registered Dietitians: The University of Kansas Area Health Education Center East, as an approved Long Term Sponsor of continuing education activities for Dietitians by the Kansas Department for Aging and Disability Services, presents this offering for a maximum of 6.0 clock hours for relicensure. Kansas Sponsorship Number LTS-D1381.

Continuing education credit will be prorated according to documented attendance.

Social Workers: The University of Kansas Medical Center Area Health Education Center East, as an approved provider of continuing education by the Kansas Behavioral Sciences Regulatory Board presents this offering for a maximum of 6.0 hours credit applicable for relicensure of LASWs, LBSWs, LMSWs and LSCSWs. Kansas Provider Number 12-002

Continuing education will be prorated according to documented attendance.