

Teamwork Prevention Care Transitions
Best Practice
Kansas Foundation for Medical Care Partnerships
Quality
Trust
Leadership
Technology
Nursing Homes
Physicians
Patients Innovation Providers
Strategy Administration
Communication Nurses Forum
Improvement Safety Proven Effective
Adverse Drug Events Electronic Health Records
Catalyst Collaboration Healthcare
Hospitals Ethics

Improving Healthcare Through

INNOVATION

Quality Forum
June 6, 2013
Wichita, KS

INNOVATION

Goals

By definition, innovation is the introduction of a new idea, method or device. In healthcare, innovation surrounds the industry. The Quality Forum will focus on the latest concepts transforming the healthcare industry in Kansas and provide the tools to implement those concepts in our communities.

KFMC will assist by working with nursing homes, hospitals, providers and more to achieve excellence in patient care. KFMC will provide guidance, assistance and empower providers to be innovative and forward-thinking leaders in their organizations to ensure the quality, effectiveness and safety of healthcare.

Objectives

At the conclusion of the program, participants will be able to:

- Identify new concepts for engaging community partners to provide better healthcare through collaboration.
- Explain national and state healthcare initiatives relating to quality improvement and health information technology.
- Summarize the key characteristics of new value-based payment models, including shared savings, bundled payments and global budgets.
- Describe healthcare priorities related to patient safety.
- Discuss evidence related to the use of atypical antipsychotics in the elderly and the associated risks.
- Define the need to implement antimicrobial steward practices in healthcare settings.
- Identify opportunities for improvement related to privacy and security of an electronic health record.
- Recognize the benefits of forming community partnerships to improve care transitions and reducing hospital readmissions.
- Recognize opportunities to enhance care that is patient-centered and includes educating the patient and their families when appropriate.

Learning Methods

Lecture presentation, question/answer, PowerPoint slides, handouts. No prior quality improvement experience or knowledge is required before attendance.

Target Audience

The target audience for this program includes physicians, nurses, administrators, managers, quality professionals, risk managers, health information managers, pharmacy professionals, ESRD professionals and all business and healthcare professionals interested in improving healthcare quality.

Planning Committee

Rebecca Bailey, MBA, Marketing and Outreach Coordinator; Cathy Cordova, BSN, RN, Quality Improvement Project Manager; Sarah Irsik-Good MHA, Quality Improvement Director; Nadyne Hagmeier, RN, CPUR, Quality Improvement Project Manager; Ken Mishler, MBA, PharmD, RPh, President and Chief Executive Officer; Laura Sanchez, RN, Quality Improvement Project Manager; Darlene Smikahl, MSN, BSN, RN, Quality Improvement Project Manager; Tami Sterling, Education and Communications Coordinator.

AGENDA

- 7:30-8 a.m. *Registration/Continental Breakfast*
- 8-8:45 a.m. *Welcome*
Ken Mishler, MBA, PharmD, RPh
- 8:45-9:45 a.m. *One Mom's Story*
Patricia Skolnik, Founder and Director
Citizens for Patient Safety
- 9:45-10:45 a.m. *Healthcare in Kansas*
Robert Moser, MD, Secretary
Kansas Department of Health
- 10:45-11 a.m. Break
- 11 a.m.-12 p.m. *From Volume to Value: New Payment Models to Incentivize Quality*
Jeffrey Ellis, JD, Principal and Martie Ross, JD, Principal
Pershing Yoakley & Associates (PYA)
- 12-1:15 p.m. Lunch/Networking
- 1:15-2:15 p.m. *Common-Pool Resource Management*
Jane Brock, MD, MSPH, Chief Medical Officer for Community Action
Colorado Foundation for Medical Care
- 2:15-2:30 p.m. Break
- 2:30-4 p.m. *Learning and Action Networks (L&AN) Breakout Sessions*
- Use of Antipsychotic Medications-Side Effects or Resident Behavior?*
Karen Moeller, PharmD, Clinical Associate Professor
University of Kansas Medical Center
- Antimicrobial Stewardship Across the Continuum of Care*
Trevor Van Schooneveld, MD, Assistant Professor
University of Nebraska Medical Center
- What's New with Electronic Health Record Privacy and Security?*
Trisha Harkness, CISSP, CHPS,
Senior HIT Privacy & Security Consultant
Kansas Foundation for Medical Care
- It Takes a Village: Community Engagement Across the Health Care Continuum to Improve Care Transitions & Reduce Readmissions*
Jane Brock, MD, MSPH, Chief Medical Officer for Community Action
Colorado Foundation for Medical Care



Common-Pool Resource Management

Jane Brock, MD, MSPH

Chief Medical Officer for Community Action, Colorado Foundation for Medical Care

Common-pool resource management is the management of a common resource or issue by a community through the collective action of volunteers and stakeholders. Viewing transitions in care as a common-pool resource can help communities achieve avoidable hospital readmission reduction goals by providing a self-governing group focused on the same target of creating an engaged patient and a community of healthcare providers focused on improving the quality of patient care.

Healthcare in Kansas

Robert Moser, MD

Secretary, Kansas Department of Health and Environment

The Kansas healthcare environment is ever changing. New initiatives emerge almost daily and can be driven by many different forces including policy makers, government agencies, local providers and/or health systems. Dr. Moser will address emerging healthcare initiatives including; patient-centered medical homes and discuss the value of quality improvement in benefiting patients and healthcare systems.

From Volume to Value: New Payment Models to Incentivize Quality

Jeffrey Ellis, JD, Principal and Martie Ross, JD, Principal

Pershing Yoakley & Associates (PYA)

Federal and private healthcare programs are aggressively pursuing new value-based reimbursement models. By changing the underlying incentives, payers hope to realize improved quality and efficiency. Early results on new initiatives are promising. These changes, many of which are on a fast-track, will change the way healthcare is delivered today.

One Mom's Story

Patricia Skolnik

Founder and Director, Citizens for Patient Safety

Preventable medical errors wreak havoc on all those touched by the tragedy. Ms. Skolnik will share her touching story of how numerous medical errors changed her life forever and took her only son. She will transform her personal tragedy into life lessons and explain how partnership between the provider, patient and patient's family can enhance care.



***What's New with Electronic Health Record Privacy and Security?* (Prevention L&AN)
Trisha Harkness, CISSP, CHPS
Senior HIT Privacy and Security Consultant, Kansas Foundation for Medical Care**

The healthcare climate changes rapidly and ensuring patient privacy and security can be challenging. Understanding how an electronic health record (EHR) impacts patient privacy and security is vital. This session will explain the impact of meaningful use on EHR privacy and security, provide a brief history of HIPAA and how the HIPAA Omnibus Final Rule effects EHR privacy and security, as well as identify opportunities for improvement.

***It Takes a Village: Community Engagement Across the Health Care Continuum to Improve Care Transitions & Reduce Readmissions* (Care Transitions L&AN)
Jane Brock, MD, MSPH
Chief Medical Officer for Community Action, Colorado Foundation for Medical Care**

Every readmission begins with a hospital discharge and every transition has two sides. All providers in the community have a role in achieving the high quality, coordinated, and patient-centered care that prevents avoidable readmissions. Learn from Dr. Brock how community collective action can make a difference.

***Antimicrobial Stewardship Across the Continuum of Care* (HAI L&AN)
Trevor Van Schooneveld, MD
Assistant Professor, Infectious Disease-University of Nebraska Medical Center**

Learn why antimicrobial use is often ineffective and bacterial resistance continues to expand. Dr. Van Schooneveld will describe the need for antimicrobial stewardship across the spectrum of healthcare settings including inpatient, outpatient, long-term care and other medical settings.

***Use of Antipsychotic Medications-Side Effects or Resident Behavior?* (NH L&AN)
Karen Moeller, PharmD
Clinical Associate Professor, University of Kansas Medical Center**

Side effects of antipsychotic medication in the elderly population can be masked by many different behaviors and therefore difficult to determine if the behavior is natural or drug related. Dr. Moeller will discuss how to identify medicinal side effects versus human behavior and how to recognize the difference.