



Project Specialist *Job Description*

Job Classification:	Non-Exempt
Job Level:	Support
Risk Designation:	Moderate
Access to PHI or ePHI:	Potential
Work Schedule:	Mutually determined
Reporting Relationship:	EQRO Senior Manager

Primary Accountability:

The Project Specialist is responsible for supporting coordination of, and directly participating in, the internal and external day-to-day activities associated with meeting defined goals of various healthcare quality projects and/or contracts. This person is expected to function independently, as well as collaboratively, in the conduct, communication, and evaluation of activities involving State or Federal Agencies, healthcare providers, beneficiaries, and other stakeholders/partners.

Major Duties:

1. Assist in the preparation of written professional documents and reports, including organizing, editing, and formatting in accordance with departmental and company style guidelines.
2. Assist in maintaining team reporting standards and style guide.
3. Assist the team in keeping informed of industry changes, trends, and best practices.
4. Assist in ensuring the company's compliance with regulatory and contractual requirements, generating and/or assisting with data/reports that support the assigned project deliverables.
5. Assist with the tracking of project and contract progress by using specific project databases and contract management systems.
6. Assist EQRO Leadership and other team members with project team management functions such as:
 - a. Providing updates to project work plans and timelines as appropriate.
 - b. Researching literature and making recommendations to the project team.
 - c. Functioning as a point of contact to assist State or Federal Agencies and other project stakeholders.
 - d. Facilitating internal activities as needed to complete project tasks.
 - e. Drafting/distributing project related meeting agendas and minutes as assigned.
 - f. Scheduling and setting up in-person or virtual meetings (internal or external) for teams or individuals.
7. Assist with coordination of facility, registration, and meeting room setup, etc.
8. Complete all duties as requested by EQRO Leadership and other team members as needed.
9. Participate in activities that promote and further develop/enhance KFMC, both internally and externally.
10. Foster teamwork as a team member and as a team facilitator, as demonstrated by:
 - a. Listening and responding constructively to other team members ideas.
 - b. Clearly understanding before attempting to get others to understand when there is disagreement.
 - c. Acknowledging and reinforcing team members for their contributions.



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- d. Enlisting the active participation of everyone.
- e. Promoting cooperation with other customer and resource teams.
- f. Promote open communications within the team.
- 11. Contribute to the achievement of organizational and work team goals by demonstrating awareness of KFMC values.
- 12. Keep Director/Manager and Team members informed of all activities within area of responsibility.
- 13. Assist in ensuring the company's compliance with regulatory requirements.

Qualifications:

- High School Diploma/GED is required
- Graduation from an accredited college or university in a health-related course of study; or completion of a technical education program in a health-related or other professional field is preferred.
- Intermediate to advanced computer skills is required (word processing, data entry, spreadsheet/data analysis, editing, and formatting).
- Interpersonal skills to collaborate effectively with internal and external customers.
- Strong attention to accuracy and detail required.
- Creative and strategic-thinking abilities.
- Critical thinking and problem-solving abilities.
- Ability to identify and initiate process improvements.
- Professional attitude and the ability to maintain confidentiality.
- Demonstrated ability to work independently and as a team member.
- Excellent organizational and time management skills.
- Excellent written and oral communication and customer service skills required.
- Working knowledge of the various Kansas health care delivery systems is desirable.
- Demonstrate an understanding of Continuous Quality Improvement (CQI) techniques.
- Must live in the United States.

Physical Demands:

- Ability to sit for extended periods of time.
- Ability to read computer screens and mail.
- Ability to unpack and move supplies up to 25 lbs.
- Ability to drive an automobile.
- Ability to travel as directed by position requirements.

Work Environment:

- Professional and deadline-oriented environment in a remote office setting.
- Interaction with internal and external customers.



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Additional Duties:

Additional duties and responsibilities may be added to this job description at any time.

The job description does not state or imply that these are the only activities to be performed by the employee(s) holding this position. Employees are required to follow any other job-related instructions and to perform any other job-related responsibilities as requested by their supervisor.

Market Job Type	Market	Hybrid Component	Percent
Hybrid	Kansas City, MO/ Non-Profit/ Revenue <\$5M	Project Administrator I(HR09200316)	100

Acknowledgement (to be signed and dated at the beginning of the review period):

A discussion of duties, responsibilities, performance standards, and expectations for the current period took place on the date below. We acknowledge our understanding of these duties, responsibilities, standards and expectations, and how they will be used to measure work-related performance during this period.

Employee Signature

Date

Supervisor Signature

Date