## Progress, not Perfection: A Discussion of SDOH Data Collection and Coding



### **"DON'T LET PERFECTION STAND IN THE WAY OF PROGRESS"**

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Objectives

- Define Social Determinants of Health and Health Related Social Needs
- ✓ Identify components of a successful HRSN program
- $\checkmark$  Define Z-Codes and their importance in SDOH data collection
- ✓ Identify available resources

Implementing system-wide programs can be overwhelming and often results in focus on perfection of the end product rather than making step-wise, intentional, long-term progress. During today's presentation, we will briefly review the components of an HRSN/SDOH program and provide guidance and resources for the data collection and mapping portion of the HRSN/SDOH program. Actionable steps and vetted resources will be included so you can take this information back to your team and utilize what is relevant for your SDOH journey.



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# INTRODUCTION

Advancing health information sharing for better care management, transformative value-based payment models and actionable data analytics to improve patient outcomes



- Provider Led, Provider Governed
- Designated QHIN (Dec. 2023)
- Operate 10 HIEs across 10 states with regional and national presence
- High Quality Data: Largest Validated Clinical Data Stream under the NCQA DAV program with 333 DAV-Accredited sites
- Highest Level of Data Security: EHNAC HIEAP Accreditation & HITRUST R2 Certification







# **Understanding HRSN and SDOH**

The term "health-related social needs" is sometimes used interchangeably with Social Determinants of Health (SDOH). **SDOH** refers to the conditions in which people are born, grow, work, live, and age that are shaped by the distribution of money, power and resources and impacted by factors such as institutional bias, discrimination, racism, and more.

**HRSN** refers to the social and economic needs that individuals experience that affect their ability to maintain their health and wellbeing. They include things such as housing instability, housing quality, food insecurity, employment, personal safety, lack of transportation and affordable utilities, and more.

HRSN is a result of the SDOH. An unequal distribution of SDOH is the root cause of HRSNs at the individual level.

We can't always fix the SDOH but we CAN take steps to address the resulting health-related social needs.

# Why is an HRSN initiative important?



### **Overall Reduction in Healthcare Cost**

- Payer
  - CMS Hospital Commitment to Health Equity
  - SHIP, Flex
  - Value Based Payment (QBRP)
- Appropriate allocation of resources

## Improved Outcomes

- Quality Programs
  - Promoting Interoperability
  - IQR
  - HQIC, HQIN
  - State Specific Programs
- Population Health
- Community Needs Assessment

# And it's the right thing to do for our patients

# The Five Domains of an HRSN Program



Equity

## Strategic Planning

Data Collection/Validation

Data Analysis

Quality Improvement

Leadership Engagement

## Health Equity Gap Assessment as part of Strategic Planning AKA: We don't know what we don't know.

This is the time to engage <u>all</u> your internal stakeholders to answer these questions. This is not the time to design or implement solutions.



#### DATA Collection:

- Does your hospital use a self-reporting methodology to collect demographic data from the patient and/or caregiver? Examples include REaL, SOGI, and SDOH data
  - Consider running reports out of your EHR to determine if codes Z55-65 are being used
  - Consider manual chart abstraction if reporting tools not available within your EHR to review "notes" for documentation
  - Consider partnering with your Health Information Exchange for a data review of SDOH elements
  - Consider evaluating claims data for presence of Z-Codes

# **Z-Codes as an SDOH Tool**

## Using a standardized approach to SDOH data is important for:

- Meeting the needs of patients by appropriately screening for the right services and referrals
- □ Allows for streamlined Z-Code assignment
- Identifying population health-related trends that may be tackled through nontraditional, system-wide relationships beyond the hospital and clinic
- Aggregate data across patient populations to determine how to focus an SDOH strategy
- Match program scope and staffing based on population needs
- Supporting policy/payment reforms that include appropriate adjustments for SDH
- Enabling system-wide research and evaluating outcomes of interventions

## Why Z-Codes?

□ Have been available since 2015-16

- Allows a structured format for mapping documentation to a problem
- Supports automated analysis and reporting for quality programs
- Analysis can be used in Community Needs Assessments
- Allows for implementation without an EHR build (unlike Snomed or LOINC mapping)
- Can be used by coding professionals without physician approval if supporting documentation is present (Since 2018)
- Are Interoperable and shareable across multiple organizations, including your Health Information Exchange

## **Barriers to Using Z-Codes**

- Lack of structured, consistent data collection and documentation in patient record
- Lack of clear organizational goals regarding health equity
- Lack of workflow development
- Lack of education, training, understanding by stakeholders
- Lack of resources to address more data collection requirements
- □ Lack of data collection/code mapping in EHR
- Lack of confidence and organizational authority to assign codes
- Lack of processes for resolving Z Codes in problem list when appropriate
- Lack of "solutions" to positive screens
- Internal and systemic bias

# **USING Z CODES:**

The **Social Determinants of Health (SDOH)** Data Journey to Better Outcomes



# Step 1 Collect

# Any member of a person's care team can collect SDOH data during any encounter.

- Includes providers, social workers, community health workers, case managers, patient navigators, and nurses.
- Can be collected at intake through health risk assessments, screening tools, person-provider interaction, and individual self-reporting.

## Step 2 Document

# Data are recorded in a person's paper or electronic health record (EHR).

 SDOH data may be documented in the problem or diagnosis list, patient or client history, or provider notes.

- Care teams may collect more detailed SDOH data than current Z codes allow. These data should be retained.
- Efforts are ongoing to close Z code gaps and standardize SDOH data.

### Step 3 Map SDOH Data to Z Codes

Assistance is available from the ICD-10-CM Official Guidelines for Coding and Reporting.<sup>1</sup>

- Coding, billing, and EHR systems help coders assign standardized codes (e.g., Z codes).
- Coders can assign SDOH Z codes based on self-reported data and/or information documented by any member of the care team if their documentation is included in the
- documentation is included in official medical record.<sup>2</sup>

### Step 4 Use SDOH Z Code Data

outcomes and risks.

What are

codes

#### Data analysis can help improve quality, care coordination, and experience of care.

- Identify individuals' social risk factors and unmet needs.
- Inform health care and services, follow-up, and discharge planning.
- Trigger referrals to social services that meet individuals' needs.
- Track referrals between providers and social service organizations.

### Step 5 Report SDOH Z Code Data Findings

## SDOH data can be added to key reports for executive leadership

and Boards of Directors to inform value-based care opportunities.

- Findings can be shared with social service organizations, providers, health plans, and consumer/patient advisory boards to identify unmet needs.
- A <u>Disparities Impact Statement can</u> be used to identify opportunities for advancing health equity.

CMS

## **Best Practice Considerations**

#### Data Collection:

- Determine who, when, what and how screenings will occur
  - Any clinician can perform SDOH
     assessment
  - Patients can self-report

#### Data Documentation:

- Data may be documented in the problem list, history, provider/nurses/SS notes, structured screening tool to provide support for coders
- Implement an EHR based screening tool (i.e. PRAPARE, ACH HRSN Proprietary)
  - Ideally build with associated SNOMED, LOINC, Z Code and orders
- If no electronic-based tool, use paper forms and scan into EHR.
  - Track completed screenings and positive results for quality reporting

#### Map SDOH Data to Z Codes

- EHR coding modules configured with updated SDOH Z-Codes
- Utilize crosswalk of codes to screening results
- Educate coding staff
- Where to find supporting documentation
- Evaluate usage and provide feedback
- Allow for extra time to code!

For Questions: Contact the CMS Health Equity Technical Assistance Program

<sup>1</sup> https://www.cms.gov/medicare/icd-10/2024-icd-10-cm
<sup>2</sup> https://www.aha.org/system/files/2018-04/value-initiative-icd-10-code-social-determinants-of-health.pdf

SDOH-related Z codes ranging from Z55-Z65 are the

(e.g., housing, food insecurity, transportation, etc.).

a wide range of health, functioning, and quality-of-life

ICD-10-CM diagnosis codes used to document SDOH data

**SDOH are** the conditions in the environments where people

are born, live, learn, work, play, worship, and age that affect

# **USING SDOH Z CODES**

## Can Enhance Your Quality Improvement Initiatives



## Health Care Administrators

#### Understand how SDOH data can be gathered and tracked using Z codes.

- · Select an SDOH screening tool.
- · Identify workflows that minimize staff burden.
- Provide training to support data collection.
- · Consider EHRs that facilitate data collection and coding.
- Decide what Z code data to use and monitor.

Develop a plan to use SDOH Z code data to:

- · Enhance patient care.
- Improve care coordination and referrals.
- Support guality measurement.
- · Identify community/population needs.
- Support planning and implementation of social needs interventions.
- Monitor SDOH intervention effectiveness.



## **Health Care Team**

#### Use a SDOH screening tool.

- · Follow best practices for collecting SDOH data in a sensitive and HIPAA-compliant manner.
- · Consistently document standardized SDOH data in the EHR.
- · Refer individuals to social service organizations and appropriate support services through local, state, and national resources.
  - Z55 Problems related to education and literacy ወ Z56 – Problems related to employment and σ unemployment
    - Z57 Occupational exposure to risk factors
    - Problems related to physical environment Z58
    - Problems related to housing and economic circumstances

#### This list is subject to revisions and additions to improve alignment with SDOH data elements

## Coding and Other **Professionals**

#### Follow the ICD-10-CM coding guidelines.<sup>3</sup>

- Use the CDC National Center for Health Statistics ICD-10-CM Browser tool to search for ICD-10-CM codes and information on code usage.<sup>4</sup>
- Assign all relevant SDOH Z codes to support quality improvement initiatives.

#### Z60 – Problems related to social environment

- Z62 Problems related to upbringing
- Z63 Other problems related to primary support group, including family circumstances
- Z64 Problems related to certain psychosocial circumstances
- Z65 Problems related to other psychosocial circumstances

### Progress instead of Perfection

#### **Administrators**

- GAP Assessment revisited annually with ongoing internal auality programs (i.e. PDSA cycles) more frequently (i.e. monthly or quarterly)
- Ensure resources for education, EHR builds and collaboration with external organizations
- Assess for and address internal and systemic bias
- Educate your community and patients on your HRSN initiatives!!
- Include in your Policies and Procedures

#### Health Care Team

- Keep workflows practical.
  - Can the screening tool be incorporated into existing assessment workflows
  - Consider starting with one area and moving to others as you hone the process
- If you don't have an EHR screening tool, use a paper form
  - Keep a running log of patient's screened and if they have a positive screening. This will help with reporting
- If a Z-code is added to the problem list by a Provider, be aware of its need to be maintained as a problem

#### **HIM and Coders**

- Provide feedback to the clinical team leadership about documentation
- Be aware a Z-code program will add time to the coding process
- There may not be an exact Z-code for every scenario

3 https://www.cms.gov/medicare/icd-10/2024-icd-10-cm 4 https://www.cdc.gov/nchs/icd/icd-10-cm.htm

Revision Date: June 2023

go.cms.gov/omh

## **Screening Tool Resources**

### **Documentation is required to assign SDOH Z-Codes**



#### **AHC HRSN Screening Tool Core Questions**

If someone chooses the underlined answers, they might have an unmet health-related social need.

#### Living Situation

- 1. What is your living situation today?<sup>3</sup>
- I have a steady place to live
- I have a place to live today, but I am worried about losing it in the future
- I do not have a steady place to live (I am temporarily staying with others, in a hotel, in a shelter, living outside on the street, on a beach, in a car, abandoned building, bus or train station, or in a park)
- 2. Think about the place you live. Do you have problems with any of the following?<sup>4</sup>
  - CHOOSE ALL THAT APPLY
  - Pests such as bugs, ants, or mice
  - Mold
  - Lead paint or pipes
  - Lack of heat
  - Oven or stove not working
  - Smoke detectors missing or not working
  - Water leaks
- None of the above

#### Food

Some people have made the following statements about their food situation. Please answer whether the statements were OFTEN, SOMETIMES, or NEVER true for you and your household in the last 12 months.<sup>5</sup>

- Within the past 12 months, you worried that your food would run out before you got money to buy more.
  - Often true
  - Sometimes true
  - Never true

<sup>3</sup> National Association of Community Health Centers and partners, National Association of Community Health Centers, Association of Asian Pacific Community Health Organizations, Association OPC, Institute for Alternative Futures. (2017). PRAPARE. http://www.nachcorg/research-and-data/prapare/.

<sup>4</sup> Nuruzzaman, N., Broadwin, M., Kourouma, K., & Olson, D. P. (2015). Making the Social Determinants of Health a Routine Part of Medical Care. Journal of Healthcare for the Poor and Underserved, 26(2), 321-327.
SHager, E. R., Quigg, A. M., Black, M. M., Coleman, S. M., Heren, T., Ross-Jacobs, R., Frank, D. A. (2010). Development and

#### Center for Medicare and Medicaid Innovation

3







#### PRAPARE®: Protocol for Responding to and Assessing Patient Assets. Risks. and Experiences Paper Version of PRAPARE® for Implementation as of September 2, 2016

Personal Characteristics							
<ol> <li>Are you Hispanic or Latino?</li> </ol>	8. Are you worried about losing your housing?						
Yes No I choose not to answer this question	Yes No I choose not to answer this question						
2. Which race(s) are you? Check all that apply	9. What address do you live at? Street:						
Asian Native Hawaiian	City, State, Zip code:						
Pacific Islander Black/African American							
White American Indian/Alaskan Native	Money & Resources						
Other (please write):	10. What is the highest level of school that you						
I choose not to answer this question	have finished?						
<ol> <li>At any point in the past 2 years, has season or migrant farm work been your or your family's main source of income?</li> </ol>	Less than high school degree         High school diploma or GED           More than high school         I choose not to answer this question						
Yes No I choose not to answer this question	11. What is your current work situation?						
4. Have you been discharged from the armed forces of the United States?	Unemployed Part-time or Full-time temporary work work						
Yes No I choose not to answer this question	Otherwise unemployed but not seeking work (ex: student, retired, disabled, unpaid primary care giver) Please write:						
5. What language are you most comfortable speaking?	I choose not to answer this question      What is your main insurance?						
Family & Home							
<ol><li>How many family members, including yourself, do your surgestive line with 2</li></ol>	None/uninsured Medicaid						
you currently live with?	CHIP Medicaid Medicare Other public Other Public Insurance						
I choose not to answer this question	Other public Other Public Insurance insurance (not CHIP) (CHIP)						
T choose not to answer this question	Private Insurance						
<ul> <li>7. What is your housing situation today?</li> <li>I have housing</li> <li>I do not have housing (staying with others, in a hotel, in a shelter, living outside on the street, on a beach, in a car, or in a park)</li> <li>I choose not to answer this question</li> </ul>	Private Insurance     Private Insurance     Surger (13. During the past year, what was the total combined income for you and the family members you live with? This information will help us determine if you are eligible for any benefits.						
	I choose not to answer this question						

#### PRAPARE-English.pdf

<sup>&</sup>lt;sup>5</sup> Hager, E. R., Quigg, A. M., Black, M. M., Coleman, S. M., Heeren, T., Rose-Jacobs, R., Frank, D. A. (2010). Development and Validity of a 2-Item Screen to Identify Families at Risk for Food Insecurity. Pediatrics, 126(1), 26-32. doi:10.1542/peds.2009-3146

## **Guiding Principles for Social Needs Screenings**

#### **Table 1. Guiding Principles for Social Needs Screenings**

<b>Empathy.</b> The ability to understand and share the feelings of another.	Empathy builds connections between clinicians and their patients to better understand their life circumstances and emotions. It allows the clinician to listen and react nonjudgmentally to the patient's challenges.
<b>Respect.</b> Regard for the feelings, wishes, rights or traditions of others.	Demonstrate respect by considering patients' willingness to share their challenges related to socioeconomic risk factors. Asking patients about their priorities demonstrates respect for their wishes and goals.
Autonomy. The right of patients to make independent decisions about their care.	Respect individual autonomy to make decisions about what social support they want to accept. The patient's choice is critical in seeking his or her buy-in for the screening process and any subsequent actions.
Trust. The reassuring feeling of confidence in the clinician.	Build trust with patients to reduce the barriers discussed above; this enables a clinician to gain insight into a patient's life circumstances and priorities, and elicit their on-going input on their health status and social needs. Key traits related to trust include competence, compassion, privacy, confidentiality, reliability and communication. <sup>10</sup>
Dignity. Sense of self-respect.	Recognize patients as an equal, value their needs, inform them about their medical diagnoses and social risk, recommend treatment, but give them the right to make decisions.
<b>Collaboration.</b> Working with someone to create an outcome.	Partner and foster relationships with community stakeholders to develop strategies that meet the unique social needs of patients and community members.
Support. The act of helping or assisting someone.	Show support by valuing patients' priorities, giving them time to comprehend their health and social needs, and respecting their decision to seek help, based on their preferences.
Sensitivity. An appreciation of others' feelings.	Recognize the sensitivities associated with individuals being asked to share their deepest concerns. Build a safe environment for patients to share their life circumstances.
<b>Cultural Competence.</b> Being respectful and responsive to the health beliefs and practices of diverse population groups.	Recognize the diversity of the community and establish a culture where clinicians acknowledge that societal norms and attitudes towards health are grounded in culture. Leverage this openness to empower individuals to address their health and social needs in a culturally appropriate manner.
<b>Community-engaged.</b> The process of working collaboratively with community groups and members to address issues that impact the well-being of those groups.	Prioritize engaging patients and the community the hospital services by partnering with community organizations and listening to the life experiences of community members to gain insight on community needs as well as assets.

#### Table 2. Skills for Engaging in Sensitive Conversations

Approach	Description
<b>Cultural Competency.</b> The ability to interact effectively with people from different cultures.	Cultural competency training helps care team members increase their sensitivity to cultural diversity, reduce language barriers and build understanding for life experiences that shape a person's identity. <sup>12</sup>
Motivational Interviewing. Counseling method that helps people resolve challenges and find the internal motivation to change their behavior.	Motivational interviewing empowers patients to take control of their own health and behaviors by setting goals based on their wishes and current circumstances. <sup>13</sup>
Active Listening. Technique where the listener fully concentrates, understands, responds and remembers what is being said.	Active listening teaches providers how to properly listen to what patients are saying, identify any underlying hesitance and in return ask leading, open-ended, closed- ended and reflective questions related to their challenges.
<b>Empathic Inquiry.</b> The technique that integrates motivational interviewing and trauma-informed care to facilitate collaboration and emotional support.	Empathic inquiry trains care team members to connect with patients, increase relatability and suggest nonjudgmental approaches to improve health.
Asset-based. An approach to care that focuses on the individual's strengths and potentials.	Recognize that, alongside having needs, patients and communities have many assets that can be leveraged to address their social needs. An asset-based approach allows the provider-patient conversation to be reframed from a focus on deficits to connecting with their strengths, interests and areas the patient fiends meaningful. At the community level, an asset-based approach helps identify, partner with and leverage resourceful organizations such as schools, community-based or faith-based organizations, government, local businesses, etc., and people in the community to collectively build on existing resources and form new community connections.
<b>Trauma-informed.</b> A framework that involves understanding and responding to behaviors/actions and needs as a result of trauma.	Trauma-informed care is a holistic approach of treating a patient, where it is assumed that each individual has a history of trauma and coping mechanisms. Integrate questions and practices that are trauma-sensitive to increase resiliency and build a culture that supports personalized patient care. <sup>14</sup>

Source: American Hospital Association, 2019.

Source: American Hospital Association, 2019.

## Z-Code Mapping

		Housing Ir	nstability					PRAPARE Q	uestion	PRAPARE Response		ICD-10 z-code
AHC Question	Answer	ICD-10-CM	SNOMED CT		Exact							100 102 0000
and LOINC code)					Q-A				housing situation	I have housing		
What is your living situation today?I have a place to live tod but I am worried about losing it in the future	but I am worried about losing it in the future	Z59.819 Housing instability, housed unspecified	1156191002  Ho instability (findin		Yes			today?		I do not have housing (sta others, in a hotel, on the s shelter)		Z59.0 Homelessness
	With more questioning	Z59.819 Housing instability, housed unspecified	1156193004  Ho instability due to		No	-		What is the highest level of school that you have finished		Less than high school degree		Z55.3 Underachievemer in school
			change in place of residence (findin	g)						High school diploma or GE	ED	
		Z59.819 Housing instability, housed unspecified	1156195006  Ho instability due to behind on payme	being ents for	No					More than high school		
		Z59.819 Housing instability,	place of resident 1187272007 Ho	ousing	No	-		What is your situation?	current work	Unemployed and seeking work		Z56.0 Unemployment, unspecified
		housed unspecified	instability due to cost burden (find	ling)		-				Part-time work		
		Z59.819 Housing instability, housed unspecified	1156196007  Ho instability due to eviction (finding)	threat of	No					Full-time work		
		Z59.811 Housing instability,	1156192009  Hc	ousing	No	-				Otherwise unemployed bu work	it not seeking	
		housed, with risk of homelessness	risk of homeless	instability due to imminent risk of homelessness				Percent of federal poverty level		100% or below		Z59.5 Extreme poverty
		Z59.812 Housing instability.	(finding) 1156194005   Ho	using	No	-	Social Risk Factors	ICD-10-CM		101-150%		Z59.6 Low-income
				-	ur current	housing	Sheltered homelessness	Z59.01				-Codes for Social
sources for Social Risk Coding in		What is your current housing situation?		nousing	Unsheltered homelessness	Z59.02				nants of Health		
are Settings	- Gravity Project -			Situation:			Risk of homelessness (imminent)	Z59.811				eadsusa.org)
onfluence (h	nl7.org)						Housed, homeless in past 12 mos.	Z59.812			Ineanne	<u>aasosa.orgj</u>
	/						Other housing problems (e.g., financial)	Z59.812 Z59.89				
				14/1								
				What is you			Less than high school diploma	Z55.5				
				What is you	ur employi	ment situation?	Change of job	Z56.1				
							Threat of job loss	Z56.2				
							Stressful work schedule	Z56.3				
							Discord with boss and co-workers	Z56.4				
				5			Uncongenial work environment	Z56.5				
							Physical and mental strain	Z56.6				
							Sexual harassment on the job	Z56.81	Coding (DO	H Takor		
				What is you	ur househo	old income	Extreme poverty	Z59.5	Coding SDO Practice - A			
				level?*			Low income	Z59.6				
				Are you abl	le to afford	d food?	Food insecurity	Z59.41	Knowledge			
				The you do			roos insecurity	200.11				

### IMPROVING THE COLLECTION OF Social Determinants of Health (SDOH) data with ICD-10-CM Z Codes

#### Exhibit 1. Recent SDOH Z Code Categories and New Codes

- Z55 Problems related to education and literacy
  - Z55.5 Less than a high school diploma (Added, Oct. 1, 2021)
- NEW Z55.6 Problems related to health literacy
- Z56 Problems related to employment and unemployment
- Z57 Occupational exposure to risk factors
- Z58 Problems related to physical environment (Added, Oct. 1, 2021)
  - Z58.6 Inadequate drinking-water supply (Added, Oct. 1, 2021)
- NEW Z58.8 Other problems related to physical environment
  - Z58.81 Basic services unavailable in physical environment
  - NEW Z58.89 Other problems related to physical environment
- Z59 Problems related to housing and economic circumstances
  - Z59.0 Homelessness (Updated)
    - Z59.00 Homelessness unspecified (Added, Oct. 1, 2021)
    - Z59.01 Sheltered homelessness (Added, Oct. 1, 2021)
    - Z59.02 Unsheltered homelessness (Added, Oct. 1, 2021)
  - Z59.1 Inadequate Housing (Updated)
  - NEW Z59.10 Inadequate housing, unspecified
  - NEW > Z59.11 Inadequate housing environmental temperature
  - NEW Z59.12 Inadequate housing utilities
  - NEW > Z59.19 Other inadequate housing
  - Z59.4 Lack of adequate food (Updated)
    - Z59.41 Food insecurity (Added, Oct. 1, 2021)
    - Z59.48 Other specified lack of adequate food (Added, Oct. 1, 2021)
  - Z59.8 Other problems related to housing and economic circumstances (Updated)
    - Z59.81 Housing instability, housed (Added, Oct. 1, 2021)
      - Z59.811 Housing instability, housed, with risk of homelessness (Added, Oct. 1, 2021)

- Z59.812 Housing instability, housed, homelessness in past 12 months (Added, Oct. 1, 2021)
- Z59.819 Housing instability, housed unspecified (Added, Oct. 1, 2021)
- Z59.82 Transportation insecurity (Added, Oct. 1, 2022)
- Z59.86 Financial insecurity (Added, Oct. 1, 2022)
- Z59.87 Material hardship due to limited financial resources, not elsewhere classified (Added, Oct. 1, 2022; Revised, April 1, 2023)
- Z59.89 Other problems related to housing and economic circumstances (Added, Oct. 1, 2021)
- Z60 Problems related to social environment

#### Z62 - Problems related to upbringing

- Z62.2 Upbringing away from parents
- NEW Z62.23 Child in custody of non-parental relative (Added, Oct. 1, 2023)
- NEW Z62.24 Child in custody of non-relative guardian (Added, Oct. 1, 2023)
- Z62.8 Other specified problems related to upbringing (Updated)
  - Z62.81 Personal history of abuse in childhood
  - NEW Z62.814 Personal history of child financial abuse
  - Z62.815 Personal history of intimate partner abuse in childhood
     Z62.82 Parent-child conflict
  - NEW Z62.823 Parent-step child conflict (Added, Oct. 1, 2023)
- Z62.83 Non-parental relative or guardian-child conflict (Added Oct. 1, 2023)
- NEW Z62.831 Non-parental relative-child conflict (Added Oct. 1, 2023)
- NEW Z62.832 Non-relative guardian-child conflict (Added Oct. 1, 2023)
- NEW Z62.833 Group home staff-child conflict (Added Oct. 1, 2023)
  - Z62.89 Other specified problems related to upbringing
- NEW Z62.892 Runaway [from current living environment] (Added Oct. 1, 2023)
- Z63 Other problems related to primary support group, including family circumstances
- Z64 Problems related to certain psychosocial circumstance
- Z65 Problems related to other psychosocial circumstances



ICD-10 codes are updated every April and October

- Educate staff on newly added codes
- Evaluate updated codes for inclusion in your EHR
- Update Crosswalks
- Discuss updates with clinical team to determine if screens need updated as well



# **Data Collection**

Collecting valid and reliable demographic and social determinant of health data on patients served in a hospital is an important step in identifying and eliminating health disparities.



### Race/Ethnicity/Language or REaL Data collected in structured format (ask questions)

https://www.youtube.com/watch?v=8EROT gmL-cY

Simple Strategies for Collecting REAL Data (hqin.org)



### Collection of patient level structured data (ask even more questions)

<u>The AHC Health-Related Social Needs</u> <u>Screening Tool (cms.gov)</u>

ifdhe\_real\_data\_toolkit\_1.pdf (aha.org)

https://innovation.cms.gov/files/worksheets/ ahcm-screeningtool.pdf

https://www.nachc.org/research-anddata/prapare/toolkit/



## Qualifying, validating and sharing collected data (structured is best)

#### USING Z CODES (cms.gov)

SDoH Z Codes: How it Took a Village to Cleared the Confusion – ICD10monitor (medlearn.com)

Resources for Social Risk Coding in Care Settings - Gravity Project - Confluence (hl7.org)

How Health Information Professionals Can Boost SDOH Data Collection (ahima.org)



# **Resources Cited**

- USING Z CODES (cms.gov) CMS Z-Code Road Map
- <u>Resources For Implementation Gravity Project Confluence (hl7.org)</u> Confluence Resources for Implementation
- value-initiative-icd-10-code-sdoh-0418.pdf (codingclinicadvisor.com) AHA ICD-10 Coding for SDOH
- <u>Quick Start Guide (hain.org)</u> Health Quality Innovation Network to address Health Equity Measure
- <u>Disparities Impact Statement (cms.gov)</u> Tool for taking action after Gap Assessment
- <u>Coding SDOH Takes Practice AAPC Knowledge Center</u>
- <u>ifdhe real data toolkit 1.pdf (aha.org)</u> With links to many other resources
- <u>A Guide to CMS's New Health Equity Measure | Medisolv</u>

# **Questions?**

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