

Vintage Manor

*1620 Wheeler * Emporia, KS 66801*

*Phone (620) 342-3280 * Fax (620) 343-6045*

Dear family member of _____,

You are invited to your loved one's care plan meeting on _____.

We greatly appreciate any input from you, in regards to their care here at Vintage Manor, and welcome any suggestions you might have.

Call Sheila or Winona to set up an appointment time for the above date. – (620) 342-3280.

If you are unable to attend this meeting – we would find it very helpful if you would answer a few questions and mail this letter back to us in the envelope provided.

- 1) Do you feel the nursing staff is knowledgeable and caring?
- 2) Do you find the quality and quantity of food appropriate?
- 3) Do you find the facility to be clean and in good repair when you visit?
- 4) Do you find the laundry to be delivered timely and in good condition?
- 5) Is there anything more that can be done to keep you and your loved one more informed?
- 6) Do you feel that the facility provides adequate activities? Do you have any activity suggestions/ ideas?
- 7) Do you feel that any pain your family member might be experiencing is being addressed timely and properly?

We look forward to hearing from you,
Your care plan team