

STAFF INTERVIEW FOR MANAGEMENT OF ORAL MEDICATIONS

Name (optional)	Discipline of staff member:	SN	PT	SLP	#
1 If M0780 is 1 or greater (indicating that the patient requires some degree of assistance with oral meds), do you routinely document who is responsible for providing this assistance?	Yes	No			1
2 If patient receives assistance with med management, do you routinely assess patient's ability for self-management?	Yes	No			2
3 For what barriers do you routinely assess in determining patient's ability to self-manage medications? (only mark "Yes" beside the barriers specifically mentioned by the clinician. No coaching!)	3a	Vision	Yes	No	3a
	3b	Manual dexterity	Yes	No	3b
	3c	Cognitive ability	Yes	No	3c
	3d	Pain interfering with activity	Yes	No	3d
	3e	Polypharmacy (>8 meds)	Yes	No	3e
	3f	Ability to chew/swallow	Yes	No	3f
	3g	Difficulty affording meds	Yes	No	3g
	3h	No willing/available caregiver	Yes	No	3h
	3i	Mobility	Yes	No	3i
	3j	Depression	Yes	No	3j
	3k	New diagnosis	Yes	No	3k
3l	Complicated med schedule	Yes	No	3l	
4 In the past have you routinely gotten referrals for other disciplines when you have identified some of these barriers?	Yes	No			4
5 At SOC/ROC do you routinely assess patient's/caregiver's knowledge and understanding of med regimen?	Yes	No			5
6 Do you routinely have patients demonstrate how they take meds by having them open pill bottles, tell you what the pills are for, how many they take, and when they take them?	Yes	No			6
7 If deficits in patient's ability to self-manage oral meds are identified during your assessment, do you routinely address these in your plan of care?	Yes	No			7
8 At SOC/ROC, when do you assess patient's ability to self-manage medications?	8a	at the beginning of the visit	Yes	No	8a
	8b	in the middle of the visit	Yes	No	8b
	8c	at the end of the visit	Yes	No	8c
9 If the patient lives in an Assisted Living facility where meds are administered by staff, do you assess the patient's ability for self management of medications?	Yes	No			9
10 At each visit, do you routinely assess for missed/extra doses, new, changed or discontinued meds?	Yes	No			10
11 Do you routinely notify the physician if a patient is not taking meds as prescribed?	Yes	No			11
12 For Therapists only: If your assessment shows that patient is not independent with management of oral meds, do you routinely obtain physician referral for nursing or other appropriate discipline?	Yes	No			12
13 For Nurses only: If your assessment shows functional deficits do you routinely obtain physician referral for therapy?	Yes	No			13
14 At SOC/ROC, what does your medication teaching include? (only mark "Yes" beside aspects specifically mentioned by clinician)	14a	Name of medication	Yes	No	14a
	14b	Visual recognition	Yes	No	14b
	14c	Dosing regimen	Yes	No	14c
	14d	Schedule	Yes	No	14d
	14e	Missed dose information	Yes	No	14e
	14f	Expected duration	Yes	No	14f
15 Do you routinely assess for patient's response to teaching at subsequent visits?	Yes	No			15
16 Do you routinely assess patient's oral medication schedule for need of simplification?	Yes	No			16
17 Do you routinely review or consult with Nurse Manager to review patient's medication list for incompatibilities?	Yes	No			17
18 Do your home health Aide care plans routinely include instructions for RN notification if the patient shows inappropriateness/problems with medication administration?	Yes	No			18

TALLY SHEET FOR STAFF INTERVIEWS FOR MANAGEMENT OF ORAL MEDICATIONS

Instructions: For EACH staff interview, place the completed interview form over the tally sheet so that the right edge of the interview form is next to the appropriate column on the tally sheet (Nursing or Therapy--see arrows). For EACH answer, place a check mark in the YES or NO columns beside the corresponding question number. When all interview have been transferred to the tally sheet, count the number of checks beside each question and write the total for each question in the Total column.

←———— NURSING					←———— THERAPY				
	YES	TOTAL	NO	TOTAL		YES	TOTAL	NO	TOTAL
1					1				
2					2				
3a					3a				
3b					3b				
3c					3c				
3d					3d				
3e					3e				
3f					3f				
3g					3g				
3h					3h				
3i					3i				
3j					3j				
3k					3k				
3l					3l				
4					4				
5					5				
6					6				
7					7				
8a					8a				
8b					8b				
8c					8c				
9					9				
10					10				
11					11				
12					12				
13					13				
14a					14a				
14b					14b				
14c					14c				
14d					14d				
14e					14e				
14f					14f				
15					15				
16					16				
17					17				
18					18				

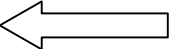
If you have any questions, please call 1.800.432.0770 and ask for a member of the Home Health Team.

Instructions

Staff Interview for management of Oral Medications

PLEASE READ THIS BEFORE CONDUCTING YOUR INTERVIEWS!

This is an interview tool for you to use with your clinical staff to assess their level of knowledge and performance in improving your Management of Oral Medications outcome. This interview is short and simple and should take no more than 5-10 minutes per staff member. All questions require “Yes” or “No” answers. In order to gather the most useful information, we recommend following these guidelines:

1. Interview **all staff members who complete the OASIS** for your agency. If this is absolutely impossible, interview the greatest number that you can, including members of all disciplines. This is very important to get a balanced view of differences that might exist between disciplines in completing OASIS.
2. Interview each staff member separately.
3. Tell the staff members in advance that they need to answer with “Yes” or “No,” based on what they routinely do at a home visit. “It depends” is not an acceptable answer.
4. Ask the staff member to answer the questions based on what she/he normally would do. Reassure them that their honesty is needed and that there are no penalties for admitting what they do or do not routinely assess, instruct, or perform.
5. **No coaching from you or anyone else!!** 
6. Separate your completed Staff Interview sheets into two stacks...one for Nursing and one for Therapy.
7. Total the “Yes” answers and “No” answers separately for each discipline. See instructions on the Interview Tally sheet.
8. The results of the interview tally can be used to compare the difference between the disciplines to determine degree of consistency in assessing for med compliance and to determine areas of assessment that are lacking and may be a focus for staff education.

**If you have additional questions or need assistance,
contact 1.800.432.0770 and ask for a member of the Home Health Team.**