



Core KFMC Business

As a non-profit organization, the Kansas Foundation for Medical Care, Inc. (KFMC) mission is to facilitate the improvement of healthcare. A diverse staff of physicians, nurses, quality improvement professionals, data analysts, health information management professionals, communications experts, information technology specialists and administrative staff work directly with healthcare providers across Kansas to ensure that every person receives the right care, every time.

With its rich 37 year history and a diverse and expert staff, KFMC, Inc. offers many unique services to the healthcare and business communities of Kansas.

Contract Expertise

For 37 years, KFMC staff has successfully performed multiple contracted services for the federal and state government and a variety of private businesses. In our contracted services, KFMC has a long history of meeting and exceeding our customers' expectations.

- **State of Kansas Quality Improvement Organization (QIO), 9th Statement of Work:** KFMC has held the Kansas QIO contract since 1974. The Centers for Medicare and Medicaid Services (CMS) QIO contract focuses services provided in hospitals, nursing homes, and physician offices across the state. This work includes collaboration with physicians, hospital personnel, and nursing home professionals to examine their practices and improve systems that improve patient safety and overall quality of care.

Current Contract Priorities:

- Beneficiary Protection: Utilization review, quality review, EMTALA review, and beneficiary complaint resolution
 - Patient Safety: Surgical care improvement, pressure ulcer and restraint reduction, Methicillin-resistant Staphylococcus aureus (MRSA) prevention and Medication Safety
 - Prevention: Pneumonia, influenza, colon and breast cancer reduction through EHR care management
- **External Quality Review Organization (EQRO):** KFMC has held the Kansas EQRO contract since 1995, when the State of Kansas implemented Medicaid Managed Care. EQRO activities focus on quality review and improvement related to access, quality, and timeliness of healthcare. Currently, Social & Rehabilitation Services' (SRS) Disability and Behavioral Health Services, and the Kansas Health Policy Authority (KHPA) contract with KFMC for EQR services. The work for KHPA entails external quality review activities related to the HealthConnect Kansas and HealthWave programs. The SRS contract includes review of Mental Health and Substance Abuse programs.
 - **Case Review:** KFMC holds both federal Medicare and state Medicaid utilization review contracts for the state of Kansas. KFMC has been responsible for peer review of Medicare and Medicaid admissions since 1977. We have collaborated with the State Department of Social and Rehabilitation Services (SRS), and now the Kansas Health Policy Authority (KHPA) since 1982. KFMC serves as the review organization for the Kansas Insurance Department (KID), Kansas Department of Labor Worker's Compensation, and various hospitals. Our primary case review functions include monitoring quality, diagnosis and procedure validation, medical necessity, discharge appropriateness and appropriateness of health care provided to Medicaid beneficiaries. KFMC promotes efficiency without compromising the quality of care.

Quality Improvement Consultation

Staff at KFMC have years of experience as a leader and resource to Kansas providers on a variety of quality improvement methods. KFMC quality improvement professionals are knowledgeable and skilled at working in multiple environments with multiple stakeholders. Past work includes experience working at the individual provider, facility, system, community, and state level on quality improvement projects and initiatives. KFMC holds multiple contracts at the provider, state and federal level utilizing these services to enhance the quality of care in Kansas.

Health Information Technology


Kansas is in the midst of a health information technology movement. The use of electronic health records will move Kansas to a safer, more efficient and cost-effective method of delivering healthcare to our citizens. KFMC is involved in this revolutionary movement on many levels. The organization's leadership is an integral part of a statewide group to organize the health information technology movement throughout Kansas. Also, KFMC staff provides expert consultation to individual healthcare providers at all stages of health information technology adoption – from vendor evaluation and selection to adoption and full use.

Data Gathering and Analysis

For many years, KFMC has helped contractors gather and analyze healthcare information. KFMC has an extensive background in gathering data through medical record abstraction, developing and conducting surveys, conducting focus groups, and interfacing with multiple administrative databases. We have vast experience in conducting analyses of robust data sets including Medicare and Medicaid claims data sets, and a variety of collected data. We are knowledgeable in validating performance measure, surveys, and databases. Through our various work experiences KFMC has established processes to assist customers with development, administration analysis and reporting of important healthcare information including: service, outcome, and satisfaction related monitors.

Special Activities

KFMC has provided leadership in areas outside of the aforementioned contracts. Those activities include the Kansas Health Quality Forum, Institute for Healthcare Improvement's national campaigns, Rural outreach programs, Traumatic Brain Injury (TBI) contract, and Regional Trauma work.



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